MILWOOD GROUP
The Milwood Way

CERTIFICATE OF GUARANTEE

MADE IN BRITAIN

Product name: .....

Date Supplied to Customer: .....

Job No. / Supplier reference: .....

Simplicity Series Systems labelled below;

- Simplicity 6
- Simplicity 16
- Simplicity 35
- Simplicity Xtra & Xtra Plus
- Simplicity Free Mono & Apex
- A-Fence Products
- Cheese frames, Doors and Side frames
- Lighting, Heating and Blinds (2 year warranty only)

Are guaranteed, from original date of purchase by the initial buyer, for a period of 10 years against fading, discolouration, defective component parts.

The manufacturer (Milwood Group) guarantees to repair at its discretion or replace free of charge any of its canopy and carport system components which develop a fault due to defective materials, manufacture or construction, subject to the following conditions:

The Milwood Group will not be held liable for repairs or replacements of components which are damaged due to unauthorised repairs, modifications, alterations, misuse, negligence, deliberate and/or accidental damage whatsoever the cause, fire, flood, acts of terrorism, acts of God, subsidence or heave.

It is important to promptly notify the Milwood Group in writing of any defects or broken components as these could render the canopy/carport unsafe for use. Any repairs, alterations or modifications carried out by unauthorised persons will invalidate this guarantee.

The end user of the product should follow the Outdoor Cover Solutions After Care Schedule for care instructions and to help prolong the product's life. Failure to adhere to the After Care Schedule will void this Guarantee.

Any customers who require repairs, maintenance, modifications or alterations to canopies due to situations that are not covered by this guarantee will be given a full written assessment of costs following a detailed inspection by a Trade Partners. Photos and videos may be requested.

Thank you for choosing the Milwood Group.

Kind Regards,

Sade Brownbill

Sade Brownbill
Managing Director – Milwood Group